**Returns / Exchange Form —** for items purchased from the Uralla Wool Room

**Please return this completed slip with your items.**
 **Items returned for full refund or exchange must returned within 14 days of the order date:**

* unworn, unwashed, undamaged
* original product packaging with all accessories and tags.

**Exchanges will only be given on size and colour.**Please return the incorrect item to The Uralla Wool Room **within 14 days** of the order date.

**Refunds are issued at the discretion of The Uralla Wool Room and we reserve the right to refuse a refund request if it does not comply with the above conditional points.**

Please pack the item securely into the original product packaging (where possible).

Do not reuse our courier packaging to return your item to The Uralla Wool Room. All return postage must be prepaid by you.
The Uralla Wool Room can only refund delivery charges if the item was damaged or defective, or if we’ve sent the wrong item.

We recommend that you obtain proof-of-postage and retain this until you receive your refund.

Full Name: Email address:

Order #:

**Exchange item(s)**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Item(s) to return for exchange | Colour | Size | New item | Colour | Size |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

**Returned item(s) for refund**

|  |  |  |  |
| --- | --- | --- | --- |
| Item(s) to return for exchange | Colour | Size | Reason for return |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |